

## Terms & Conditions

- Offer is valid on the applicable laptop between **10<sup>th</sup> Aug to 15<sup>th</sup> Aug 2024**
- Offer is applicable only if purchased through **ASUS/ROG Exclusive Stores or eShop**
- **Customer should redeem the offer within 15 calendar days from the date of purchase**
- Customers purchasing below can avail 2 Years Additional warranty + 3 Years Accidental Damage Protection worth up to Rs.30,799 @1\*
  - a. ASUS Vivobook S (S5504VA/K5504)
  - b. Vivobook 15 (X1504VA/VAP)
  - c. TUF (FA566NC-HN083WS or FA577NU-LP082W)
- The said offer is applicable only on individual purchases not on bulk purchases
- The offer is available on first come first serve basis OR until stock lasts
- Offers are not applicable on Refurbished laptops
- Registrations attempted post the deadlines will lead to auto rejection
- ASUS reserves the right to add/modify/delete the terms & conditions without any prior notice and the same shall come into force with immediate effect
- By agreeing to these terms, you authorize our associates to contact you on phone for communicating offer related information

### <How to redeem the offer on [asuspromo.in](http://asuspromo.in) >

- To redeem the offer please visit our website [www.asuspromo.in](http://www.asuspromo.in), choose amongst the offers that are available for your machine and then fill in all the relevant details including the mandatory fields.
- Multiple registrations are not allowed for the same Serial Number
- The customer will need to upload the scanned copy of Purchase Invoice, Serial Number copy (available on the outer box) and a Govt Authorized ID proof (with address in case of courier applicable) to complete the registration process
- Asus will not disclose any data provided by the customer and will also ensure that there is no breach or data leakage
- Upon successful registration, the customer would receive an acknowledgment through an SMS and email stating the ticket number generated against his / her registration. This ticket number should be used as a reference for any future communication regarding this offer
- Successfully submitted registrations would be validated within 7 working days from the date of registration
- Upon approval of tickets, a payment link would be generated and sent to the customers on their registered email ID
- The customers would be required to make the payment within 7 working days, failing which an extension of another 3 working days would be provided

- If the customer fails to make the payment even after the 2nd reminder / 10th working day, then the case will be closed and disposed as REJECTED (due to payment timeline crossed)
- The customer can even choose to make the payment by a Demand Draft. DD should be drawn in favor of "Hash Connect Integrated Services Pvt. Ltd" payable at Bangalore
- In case the payments are made through a DD, please mention the Ticket Number, Serial Number of the ASUS machine, and the registered Mobile Number behind the DD
- The DD has to be couriered to below address:
- The Program Manager –
- Hash Connect Integrated Services Pvt Ltd,
- 248, Samhita Plaza,
- 4th Floor Defence Colony,
- Indiranagar C.V Raman Hospital Road,
- Bengaluru, Karnataka 560038
- Upon successful realization of payment as per the offer selected (towards expediency charges, depending on the category) the customer will receive an email and SMS regarding the payment acknowledgment
- Warranty Certificate and e-Gift vouchers if any will be sent to the registered email id
- The Invoice will be generated once the selected offers are fulfilled
- For any queries related to offer, customer can send an email to support@asuspromo.in or contact us on our customer support at 080- 49064445 (Monday - Saturday between 09:45 AM to 6:15 PM except on public holidays)
- Any disputes regarding the offer claims/registrations have to be raised within the campaign duration, post which it will be considered as closed
- No query will be entertained for the said ticket number post-closure of the offer dates
- For offer eligibility, customer has to successfully register on www.asuspromo.in with all mandatory information & supporting specified there
- Providing incorrect or insufficient details at the time of registration, will lead to auto rejection
- Registrations attempted post the deadlines will lead to auto rejection
- The invoice should be clearly visible and must have the customer's name, date of purchase, complete model number, complete serial number and authorized dealers stamp & signature. (not required for Computer Generated Invoices)
- Rejected claims will get the intimation on their email ID directly. For any queries customer must contact us by sending an email on support@asuspromo.in or by calling at 080- 49064445 within 7 working days post which the query will be considered null and void
- In case of non-availability of any gifts, the eligible customer will be provided with an alternative goodie/voucher of the same value at the sole discretion of ASUS
- No request of sending a duplicate gift voucher would be entertained
- Out of warranty, imported products or refurbished products are not part of this offer and ASUS has no liability for the same
- Customers are not bound in any manner to participate in this offer and products will be available for purchase without the offer as well
- Additional warranty doesn't cover Accidental Damage Protection Services

- Maximum warranty on any ASUS PC Product will remain 3 Years (36 Months), in this offer, the product with 1 Year base warranty can be upgraded with additional 2 Years extended warranty and 2 Years base warranty products can be upgraded with additional 1 Year extended warranty
- 3-Year Local Accidental Damage protection can be claimed ONLY once in a year from the date of laptop purchase.
- If a machine is already upgraded with the warranty, the same cannot be extended again and no refunds shall be given against such cases
- If the machine is already Updated with additional warranty post-payment or Machine returned to Asus for any reason, Asus cannot process the refund
- In case of any rejection by ASUS or ASUS authorized agency post-payment acknowledgment, the refund shall take around 30 working days from the intimation of the rejection
- ASUS or ASUS authorized agency shall not be liable to provide any refund or relief in the event of the voucher not being redeemed during the offer eligibility period
- The personal information shared by the customer comes under privacy policy of ASUS and the data will be shared with our partner for your offer fulfillment purpose and for informing new offers related to ASUS products in the future
- ASUS reserves all the right to add / modify / delete the terms & conditions without any prior notice and the same shall come into force with immediate effect
- All disputes are subject to the exclusive jurisdiction of Mumbai Courts only
- The standard time of delivery is 45 working days, however, there might be a delay beyond this time frame due to stocks getting exhausted as a result of high demand and in that scenario, and the time taken for delivery will go up by 45 - 60 days